



Industrial Batteries, State of the Art Technology

PowerStar HD AGM 3 Year Warranty

Our warranties are as easy to use as our batteries! You do not need to register this battery to be warrantied. However, to make a warranty claim you will need to **keep your point of purchase documentation** for verification. Our 3 Year Warranty begins on the date of receipt.

To make a warranty claim, you don't need to send the battery back. We'll need 2 things: the **date code of the battery** (engraved on the top), and a **testing ticket** showing that battery is bad. Upon confirmation of a defective unit, replacement shipping charges are covered by BatteryJack.

The warranty applies to the original purchaser and is non-transferable.

The Banshee guarantee covers defects in material, workmanship, and failure

Warranty battery exclusions include =

- Damage caused during shipping or mishandling of the Product.
- Damage or swelling due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, reverse polarity connections or insufficient space for airflow.
- Environmental damage; inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage.
- Damage caused during operation; by collision or over-discharging the Product as defined by the Manufacturer.
- Damage or swelling due to improper maintenance; under- or over-charging the Product, lack of cleaning resulting in corroded terminal connections or build-up of dirt, debris, organic matter, fossil fuels or chemicals on the Product casing.
- Product that has been opened, modified or tampered with.
- Tampering or removal of manufacture date codes.
- Product that was used for applications other than which it was designed and intended for.
- Product that was under-sized for the application.
- Product not stored in adherence to the Manufacturer's storage guidelines.

Should the battery be deemed defective after completing our warranty agreement form, a replacement battery will be issued. *If we're unable to deem a battery as such, BatteryJack reserves the right to request additional inspection of said battery. Shipping charges incurred will be at the expense of the customer.*

Ready to start your claim?

Give us a call (or text) at= **815-467-6464** | Email Us= [**info@bigtimebattery.com**](mailto:info@bigtimebattery.com)