

PENDING RETURN FORM

Date: _____

CUSTOMER NAME & ID Number: _____

PHONE #: _____ Email Address: _____

PO #/Invoice #: _____

ITEM Number(s)1: _____ 2: _____ 3: _____

Date Code (s):1: _____ 2: _____ 3: _____

REASON FOR RETURN

- Low Capacity
- Fit/Function
- Other:

Details:

Test Method:

Failure Mode:

Additional Observations:

Return and Exchange Requirements

Your original receipt/Invoice is required for all returns, exchanges, and warranty repair services.

30-day Return Period:

We accept returns or exchanges 30 days from the delivery date.

After Thirty (30) days:

Product(s) are covered under the original warranty. Product(s) will be replaced, no exchanges or credit will be issued. Shipping cost to return the battery will be paid by customer. BatteryJack,Inc.will cover cost to reship replacement product (s). If you have any questions please contact Shannon at Shannon@batteryjack.com or call 815-467-6464

When will I get my refund?

Refunds will be credited first to the original purchasing method. The credit is applied at the time of the return, if a credit card was used to make the purchase, the credit usually posts to the credit card within 3-5 Business Days. If you send an item back to us, please allow 2-3 business days of processing time.

Please ship all returns to the address below

BatteryJack,Inc.
ATTN: RMA Dept.
772 Twin Rail Drive
Minooka, IL 60447